

1. How does a User create a Care Profile? (Without an existing account)

There are two ways Profile Owners (parents) can create a Care Profile:

- Creating a profile by using the email invitation sent by the Organisation
- Creating a profile directly on the Operoo website

Click the below link for more instructions.

<https://support.operoo.com/portal/en/kb/articles/how-does-a-user-create-a-care-profile-without-an-existing-account>

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3. Frequently Asked Questions

www.operoo.com

Then go to ...

- Resources
- Support FAQ's
- Type your question in the search bar

Click the below link to take you straight to question search bar

<https://support.operoo.com/portal/en/kb/https-support-operoo-com-portal-en-kb-operoo>

4. Click the below link to contact Operoo for support.

<https://www.operoo.com/contact-us/>

or click on the 'Live Chat' link
live chat with Operoo staff.



on the bottom right-hand corner of your screen to